



RapidILL to support institutions affected by COVID-19

Allow your students access to shared electronic resources from fellow libraries

OVERVIEW

With the recent Coronavirus (COVID-19) global situation, many libraries are closed, and physical items are no longer accessible. The ability for staff to provide an electronic alternative to their patrons can make a difference.

The problem is that finding lenders that have the needed material is extremely time consuming especially today when it is not clear which libraries are still open and what portion of their collections is available for resource sharing.

Ex Libris and the RapidILL community are committed to help the larger library community which is why we are offering libraries the opportunity to join a special RapidILL borrowing service for electronic articles and book chapters at no cost or commitment. The existing RapidILL libraries will act as lenders to fulfill requests. This is a true community effort in the face of the global pandemic.

THE RAPIDILL NEW COVID-19 POD

RapidILL is a community-centered document delivery solution, designed for quick and efficient workflows.

To adjust to the current situation, we developed a new capability to automatically accept requests only from electronic collections. This makes our lender's process very efficient, eliminating the need to manually reject requests from print collections.

Based on the efficiency gained by this new capability, librarians can work from home, delivering PDF copies of their electronic journals and book chapters to borrowing libraries in need of these resources.

To help other libraries, we created a new COVID-19 pod that is open to non RapidILL members to leverage the RapidILL product and community at this time of need.

Lenders on RapidILL that agree to participate joined this pod and will accept requests for articles and book chapters from their electronic inventory. These requests will be supplied as PDF to the borrowing library via the RapidILL interface.

WHAT ARE WE OFFERING

You can send us a request to join this new pod as a borrower-only for no cost.

The onboarding process is very fast. No implementation or training is needed!

All you need to do is fill in your information; once we confirm your registration you will get a user as well as a short document on how to start using RapidILL.

Due to the fact we rely on the good will of our lenders, we will limit this offer in the first round based on the number of lenders that will join this pod in order to see that lenders can meet the demand and not get overwhelmed.

This program will end on Sep 1 2020, to accommodate for the needs of the current academic semester. Any customer joining will be able to get the service at no cost for 3 month or up to Sep 1 2020 whichever comes first.

INTERESTED?

[Click here register to the program](#)